

User manual & Installation guide one kiosk

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REV20200619



Safety Information

! Warning Please read the assembly instructions included carefully, and completely before using your free. Please follow these instructions and recommendations to ensure proper use and effectiveness.

Safety Information

The One Kiosk is intended for use in enclosed and dry living spaces.

The following conditions must be provided:

- Operating temperature between 0° C (32° F) and 35° C (95° F).
- Relative humidity (during use): 20 % to 90 %, non-condensing.
- No external environmental influences such as oil, chemicals, salt, extensive dust, etc.

Installation, service or repairs, if necessary, may only be performed by authorized persons.

The maximum altitude is 6,000 feet.

The installer is responsible for selecting the proper mounting location and safe installation of free flex. This also applies to installation in movable surfaces, such as doors. The installer is responsible for performing and documenting all necessary safety tests.

All electrical installation work may only be conducted by authorized, trained electricians, who adhere to all general rules and regulations applying to electrical installation.

Should it become apparent that safe operation of the Kiosk is not assured, then Kiosk must immediately be taken out of service and secured against potential misuse. If the Kiosk functions are limited, blocked or disabled, if an unusual odor is present, if noises such as scratching are audible or damage is visible, safe operation can no longer be guaranteed.

Care and Cleaning

Wipe your Kiosk as needed with a soft micro fiber cloth and clear water only. Dampen the micro fiber cloth and wipe the surfaces gently. Use stainless steel cleaner to clean the pipe and base.

! WARNING: The interior of the Kiosk must remain dry. To ensure this, use only a damp cloth for cleansing.

! WARNING: Never scratch, scrape or scrub the Kiosk surfaces with abrasive materials.



Product Contents	<ul style="list-style-type: none"> - User Manual & Installation Guide for the One Kiosk - One Kiosk frame made of painted aluminum - Standpipe made of painted aluminum - Standbase made of painted aluminum with rubber caps - Closure Cap - Installation Material: Screws and Felt Points - Cable: Lightning/USB-C (Depending on the iPad Generation) 															
Compatibility	<p>Electrical operation of the One Kiosk is permitted only in connection with Viveroo or Apple power supply unit. Operation of the Kiosk otherwise will lead to immediate loss of guarantee and warranty.</p>															
Measurements in Millimeters	<p>Measurements One Kiosk frames:</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 80%;">... iPad mini 4/5</td> <td style="text-align: right;">225 x 143</td> </tr> <tr> <td>... iPad 10.2" (7. Gen; 2019), iPad Air (2019), iPad Pro 10,5"</td> <td style="text-align: right;">272 x 183</td> </tr> <tr> <td>... iPad Pro 11" (2018/2020)</td> <td style="text-align: right;">270 x 187</td> </tr> <tr> <td>... iPad Pro 12.9" (2018/2020)</td> <td style="text-align: right;">303 x 224</td> </tr> <tr> <td>Depth of the frame</td> <td style="text-align: right;">15</td> </tr> <tr> <td>Diameter Standpipe</td> <td style="text-align: right;">60</td> </tr> <tr> <td>Diameter Standbase</td> <td style="text-align: right;">180</td> </tr> </table>		... iPad mini 4/5	225 x 143	... iPad 10.2" (7. Gen; 2019), iPad Air (2019), iPad Pro 10,5"	272 x 183	... iPad Pro 11" (2018/2020)	270 x 187	... iPad Pro 12.9" (2018/2020)	303 x 224	Depth of the frame	15	Diameter Standpipe	60	Diameter Standbase	180
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Weight in Grams	<p>One Kiosk Frame plus Standpipe, Standbase, and Installation Material:</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 80%;">... iPad Mini</td> <td style="text-align: right;">1,830</td> </tr> <tr> <td>... iPad 10,2", Air (2019), iPad Pro 10,5"</td> <td style="text-align: right;">1,940</td> </tr> <tr> <td>... iPad Pro 11"</td> <td style="text-align: right;">1,980</td> </tr> <tr> <td>... iPad Pro 12,9" (2018)</td> <td style="text-align: right;">2,340</td> </tr> </table>		... iPad Mini	1,830	... iPad 10,2", Air (2019), iPad Pro 10,5"	1,940	... iPad Pro 11"	1,980	... iPad Pro 12,9" (2018)	2,340						
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Electrical Connections	Power Supply	100-240Vac, 50-60Hz														
	Power Consumption	12.5 Watts - 18 Watts depending on iPad and psu														
Removal from Power Supply	<p>The One Kiosk may be removed from the power supply via the circuit breaker in the respective rooms.</p>															
CE & Co.	<p>All One Kiosks have CE certification. The One Kiosk is made in Germany. We use only high-quality parts and components produced by market leaders. The One Kiosk customers are proud of their iPad stand.</p>															

Technical changes and mistakes are excepted.

Installation

1	Mounting the One Kiosk with power cable (Lightning and USB-C)	pp 5-7
2	Mounting the One Kiosk with a PoE Adapter	pp 8-9
	If you use an iPad Pro with USB-C Adapter in combination with PoE, please directly skip to step 2.6	
3	Mounting of Optional Scanning Module	p 10

Delivery Contents

Illustrations and texts are exemplary. Depending on the iPad and USB port, other power supplies or cables may be supplied.



Installation

Illustrations and texts are examples that vary on the iPad and USB port, other power supplies, or cables.

1. Mounting of the One Kiosk with a power cable.

If you use an iPad Pro with USB-C cable, the installation works similarly. You only have a USB-C instead of the Lightning cable.

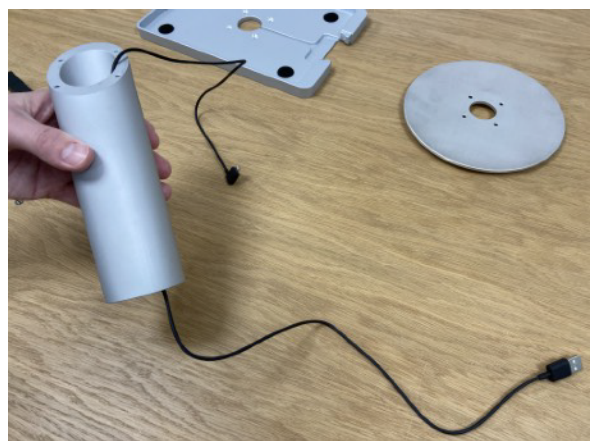
If you use the One Kiosk with a PoE Adapter, please see step 2 (pp 8-9).

Step 1.1 Make sure that all of the felt points are stuck to the appropriate place on the cover. Insert the shutter for the camera cutout.



Step 1.2 Guide the Lightning USB cable through the standpipe.

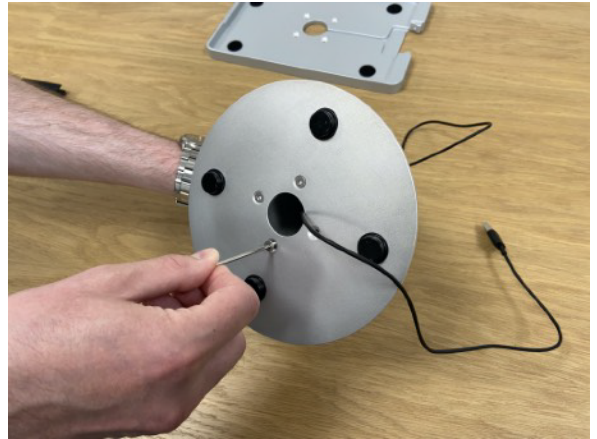
! Note: Make sure that the cable is inserted so that the Lightning adapter runs to the beveled side of the tube and the USB adapter to the right-angled one (the direction doesn't matter for the USB-C cable for the iPad Pro).



Installation

Step 1.3 Screw the standpipe to the stand.

! Note: The stand is mounted on the right-angled side of the tube.



Step 1.4 Now run the cable through the recess in the cover and then screw the frame onto the standpipe.

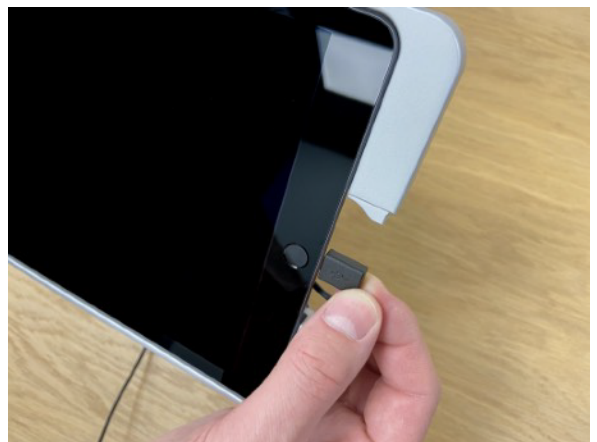
! Note: You can already insert the cable into the cable duct in this step. The cable should run to the right side.

! Note: The cover can also be mounted in portrait format.



Step 1.5 Place the iPad in the holder and insert the Lightning connector.

! Note: Make sure that the cable is in the intended cable duct so that the iPad sits straight in the holder.

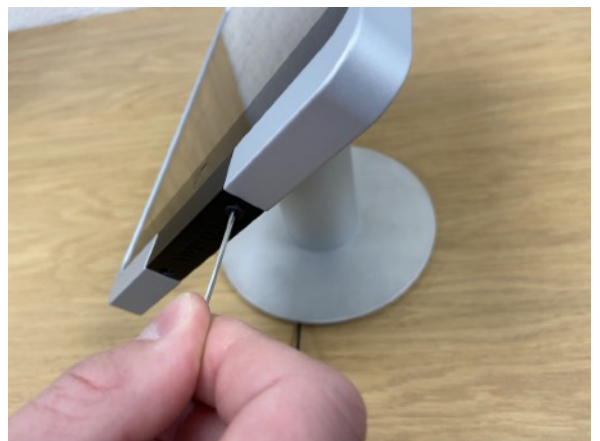


Installation

Step 1.6 Cover the Lightning adapter with the closure cap.



Step 1.7 Fix the closure cap with the enclosed screws. The iPad can no longer be removed from the holder without loosening the cap.



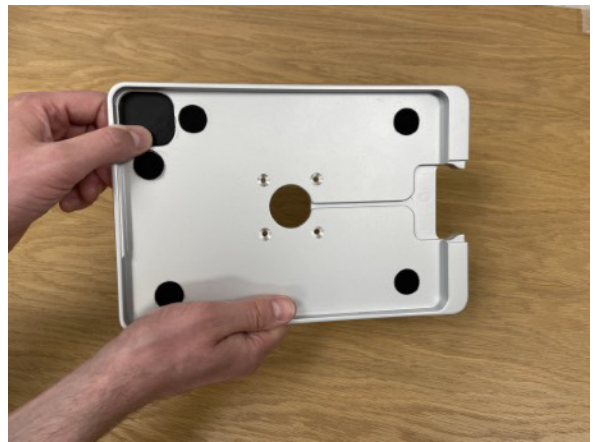
Installation

2. Mounting the One Kiosk with a PoE Adapter.

These steps describe the installation of the One Kiosk for iPads with the Lightning connector in combination with PoE.

! If you use an iPad Pro with USB-C Adapter, please directly skip to step 2.6

Step 2.1 Make sure that all of the felt points are stuck to the appropriate place on the cover. Insert the shutter for the camera cutout.



Step 2.2 Guide the PoE adapter through the standpipe.

! Note: Make sure that the cable is inserted so that the Lightning adapter runs to the slanted side of the tube and the PoE adapter to the right-angled one.



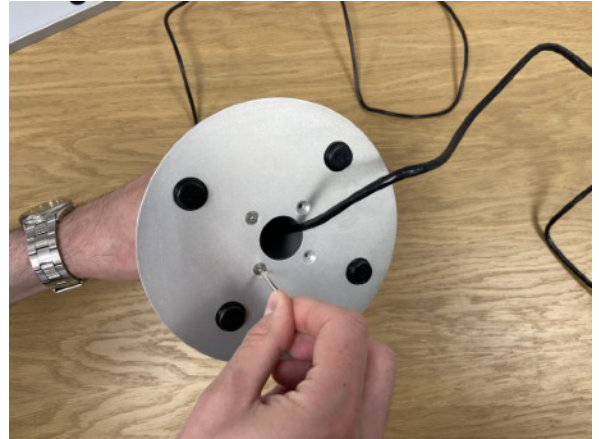
Step 2.3 Connect the PoE adapter to your LAN cable.

! Note: If the LAN cable has to be connected to your switch / injector beforehand, run the LAN cable through the base plate of the one kiosk before.



Installation

Step 2.4 Screw the stand base to the pipe. The PoE adapter disappears in the standpipe. So all connections are hidden and secured.



Step 2.5 Mount the frame now

To do this, follow steps 1.4 - 1.7 (Pages 6 - 7).

Step 2.6 If you are using an iPad Pro with USB-C connection and at the same time represent the power and data supply via PoE, carry out the installation according to step 1. (Pages 5 - 7).

Option
PoE for
USB-C

Then connect the PoE adapter for USB-C to the cable and connect it to your LAN cable.



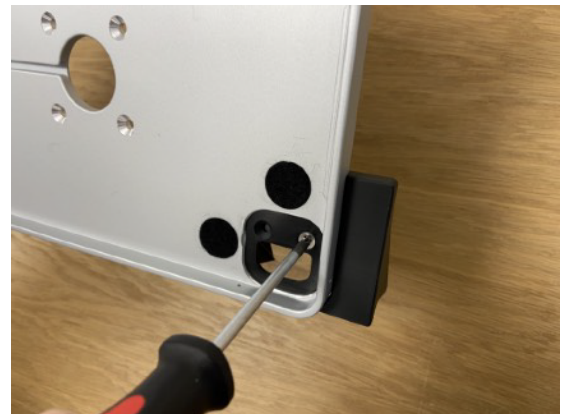
Installation of the Optional Scanning Module

Illustrations and texts are examples that vary on the iPad and USB port, other power supplies, or cables.

Step 3.1 Insert the adapter plate into the camera opening. If you have already inserted the camera cover (step 1.1), remove it.



Step 3.2 Mount the scanning module over the designated points on the adapter plate.



Step 3.3 Do the further assembly steps according to steps 1.2 - 1.7 (or 2.2 - 2.6 for PoE).

! Note on 1.4: The holder is turned by 180 degrees and screwed onto the standpipe. The cable outlet leads to the left side.

! Note on 1.4: An optimal use of the scan function is only possible when mounting in landscape format. This is the only way to create the scan area below the holder.

Warranty

Warranty

The One Kiosk comes with a 1 year warranty from purchase date by the original end customer, unless the device was repaired or replaced during the warranty period. In this case, the warranty is valid until the end of the regular two year warranty or six months following the repair/replacement, whichever comes first.

Warranty Claims and Verification

Should your One Kiosk not perform as expected, please contact your dealer and provide the original invoice with serial number as well as a brief description of your complaint.

The following devices are excluded from the warranty
Devices with damages caused by:

- Acts of nature,
- Misuse, including but not limited to disregarding the user manual and mounting instructions,
- Inappropriate handling,
- Connection to an incorrect power supply,
- Repairs or attempted repairs by unauthorized persons,
- Use of the device in connection with third party products, devices on which the serial number of the producer has been changed, deleted, removed or made illegible.

Apple, iPad and Lightning are registered trademarks of Apple Inc.